



7915 S. Emerson Avenue, Suite 192 Indianapolis, IN 46237-9708



**Phillip T. Brooks**

## **Resume of Qualifications**

### **Work Experience**

January 1999- present  
Flight Dispatcher and Air Traffic Control Coordinator  
United Airlines  
Chicago, Illinois

May 1988-January 1999  
Manager, System Control  
Supervisor, System Control  
Emery Worldwide Airlines (U.S. Postal Service contract)  
Indianapolis, Indiana

November 1985-November 1987  
Account Representative  
Supervisor, Consumer Affairs  
American Trans Air  
Indianapolis, Indiana

November 1981-May 1985  
Customer Service Agent  
Britt Airways  
Various locations

### **Education**

Bachelor of Science  
Aviation Administration  
Indiana State University  
May, 1984

### **Certification**

Aircraft Dispatcher  
November, 1992

Private Pilot  
April, 1982

### **Professional Association**

Airline Dispatchers Federation