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## MICHAEL G. GRADY

### CURRICULUM VITAE

#### **EDUCATION**

Bachelor of Science Degree, Aviation Technology. Minor emphasis in Computer Information Systems. Central Missouri State University, Missouri.

Associate in Applied Science Degree. Aircraft Maintenance Technology. Chandler-Gilbert Community College, Arizona.

#### **CERTIFICATIONS / LICENSES**

Associate In Claims (AIC). Insurance Institute of America

Certified Occupational Safety Specialist (COSS). Safety Council LCA.

Air Safety Investigator (ASI). International Society of Air Safety Investigators.

Certified Marine Investigator (CMI). International Association of Marine Investigators.

Commercial Pilot Certificate with Instrument Rating. Mechanic Certificate with Airframe and Powerplant Ratings. Federal Aviation Administration.

General Radio Telephone Operator License with Ship Radar Endorsement. Federal Communications Commission.

Class A Commercial Driver License with endorsements for: Double / Triple Trailers, Tank Vehicles and Hazardous Materials. State of Arizona.

Private Investigator License. State of Arizona. Private Process Server. Superior Court, State of Arizona.

Property & Casualty Adjuster License – Arizona, Florida, Michigan, Montana, Nevada, New Mexico, Oklahoma, Texas & Utah.

## **TRAINING**

Human Factors, Turbine Engine Accident Investigation & Helicopter Accident Investigation. University of Southern California, Viterbi School of Engineering.

Accident Investigation – Information Collection, Testing & Analysis.

Exponent Engineering

Motor Vehicle Fire Investigation. Society of Automotive Engineers / Exponent Engineering.

The Tire as a Vehicle Component. Society of Automotive Engineers.

Tire and Wheel Safety Issues. Society of Automotive Engineers.

Pratt & Whitney PT-6A-60AG/65AG/67AG Heavy Maintenance. Pratt & Whitney, Canada.

National Transportation Safety Board Accident Investigations. Central Missouri State University.

Aviation Ground Safety. ARTEX – National Safety Council.

Powered Watercraft Damage Evaluation. SHIPS, Inc.

Accident Reconstruction, Forensic Photography, Marine Fire Investigation, Carbon Monoxide Poisoning, Fraud Investigation, Admiralty Law & USCG Regulations. International Association of Marine Investigators. Truck Inspection, Accident Reconstruction, DOT Regulations and Cargo Claims. Trucking Industry Defense Association.

Chemical Exposure, Claims Supervision and Psychological Injury Case Seminars. Defense Research Institute. General Industrial Safety & Health, Construction Safety & Health, Bloodborne Pathogens 29 CFR 1910.1930, Hazardous Waste Operations and Emergency Response 29 CFR 1910.120. Occupational Safety & Health Administration.

Personality Profiling and Behavioral Interviewing. American International Group.

## **ORGANIZATIONS**

International Society of Air Safety Investigators, International Association of Marine Investigators, Trucking Industry Defense Association, Arizona Process Servers Association, Professional Aviation Maintenance Association, Aircraft Owners & Pilot's Association, Cessna Pilots Association & Organization of Flying Adjusters.

## **PROFESSIONAL EXPERIENCE**

From 1988 to 1993 Michael Grady was employed by Aviation Underwriting Specialists as a Claims Examiner and Senior Claims Examiner. During this period he conducted field investigations of accidents involving aviation exposures throughout the United States. In addition to his investigative responsibilities he also examined hull and liability claims involving airports, corporate aircraft, fixed base operators, agricultural aviation and general aviation aircraft. He prepared demands for arbitration and subrogation, managed and directed claims litigation, directed independent investigators and consultants and mentored a junior claims representative. He served as an Arbitrator and Director for the Aviation Defense Managers Council.

From 1993 to 1997 he was employed by Comav Managers, Inc. as Senior Claims Representative and Senior Claims Supervisor. While he continued to conduct field investigations, examine hull and liability claims and direct claims litigation, he became more involved in the training and supervision of claims personnel with 7 direct reports.

From 1997 to 2007 he was employed by AIG Aviation, Inc. as a Claims Specialist, Claims Manager and Assistant Vice President. From 1998 to 2004 Michael was the Claims Manager for AIG's Light Aircraft Division. This was a national claims operation handling claims in all 50 states. This was a period of tremendous growth with premium increasing 500% during the period. Michael hired and trained additional claims staff and developed subordinate levels of management while successfully managing up to 15 direct reports and in excess of 2,800 claims and 250 lawsuits annually. After completing the requirements for an aircraft maintenance degree, Michael was reassigned to the home office staff to manage claims administration for national and international accounts including the world's largest commercial helicopter operator doing business in 34 countries. He also assumed responsibility for

technical training, consulted with claims staff on cases involving engine failures and complex repairs, developed corporate partnerships with repair facilities nationwide and developed new policies and procedures pertaining to the preservation and proper disposal of aircraft wreckage.

In 2007 Michael resigned from AIG Aviation to form Pinnacle Claim Services Corporation and Pinnacle CSC Investigations. Michael provides investigation and consulting services nationwide and is currently authorized to adjust claims in 27 states. Pinnacle provides accident investigation, background investigation, asset investigation, fraud investigation, witness location, service of process, safety surveys, damage analysis, bodily injury evaluation, expert testimony, claims adjusting and consulting. Michael owns, operates and maintains a Cessna 182 single engine aircraft.